

SAFE SPACE & TAKE KARE AMBASSADOR PROGRAM

Quarterly report: July – September 2015

The following report covers the program operation from 3rd July through to 26th September. During these 3 months, the program operated every Friday and Saturday night (13 weekends) in both Sydney CBD & Kings Cross.



Total number of people supported by the Safe Space & TAKE Kare Ambassador program during this period: **3,547**

BY THE NUMBERS...

- * 690 people were supported by TAKE Kare Ambassadors
- * There were 57 incidents of conflict which TKA's helped de-escalate either by intervention or referring the incident to Police/CCTV
- * There were 7 incidents where TKA's intervened when women were receiving unwanted attention
- * There were 33 incidents where TKA's helped reduce the risk of theft because people were passed out or valuables were found & returned
- * There were 63 incidents where TKA's helped reduce the risk of someone suffering of a road related injury
- * 193 people received first aid
- * 86 people were assisted to reconnect with their friends or family
- * 268 people were provided with information regarding buses
- * 46 people were provided with information regarding trains
- * 117 people were assisted into taxis
- * 2,847 people spent time at a Safe Space
- * 744 phones were charged at a Safe Space
- * 314 people were provided with directions

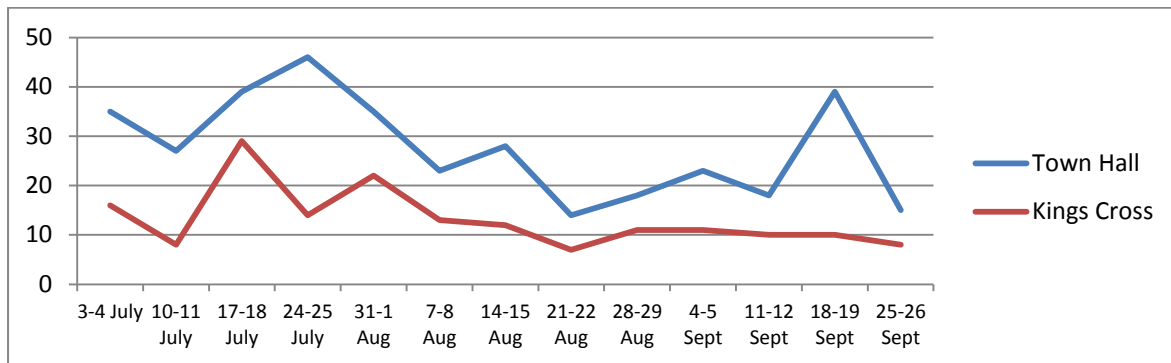
VOLUNTEERS...

- * On average there were 8.7 volunteers per night during the quarter, equating to over 1350 volunteer hours during the quarter
- * 81 different people volunteered during the quarter
- * 24 new volunteers started during the quarter
- * On average each person volunteered 2.8 times during the quarter

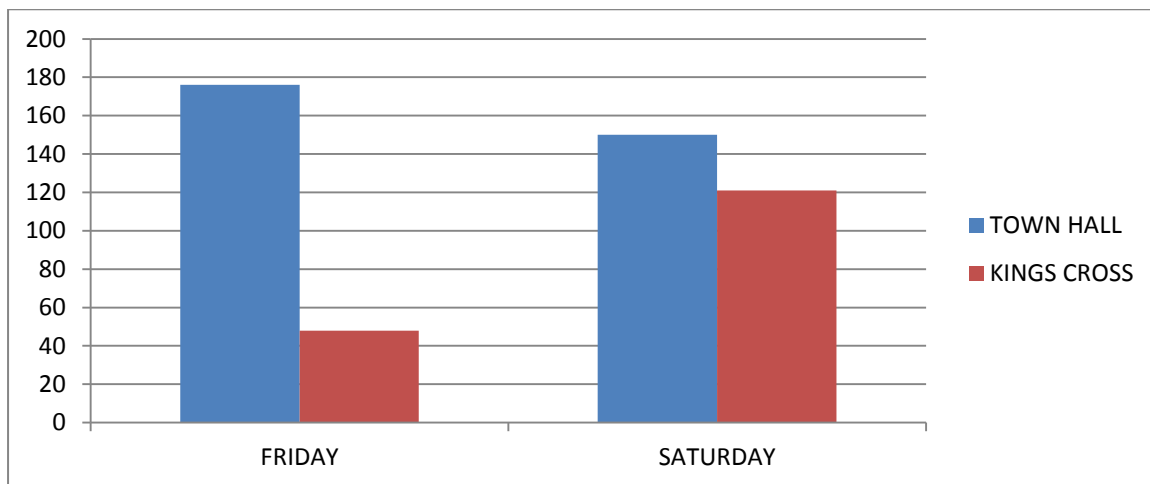
OF INTEREST...

- * Launch of Kings Cross program has been smooth. Fantastic support from Police, transport staff & licensed premises – lots of examples of working together. Location is brilliant.
- * Friday nights in Kings Cross have generally been very quiet. For the majority of the Quarter we have not rostered volunteers on for the Fridays in KX. In contrast, Saturdays in KX have consistently been quite busy for the teams.
- * Anecdotally (and somewhat statistically) this has been the quietest period of the year. However, there has still been enough happening to keep the teams active.

Incidents sorted by weekend



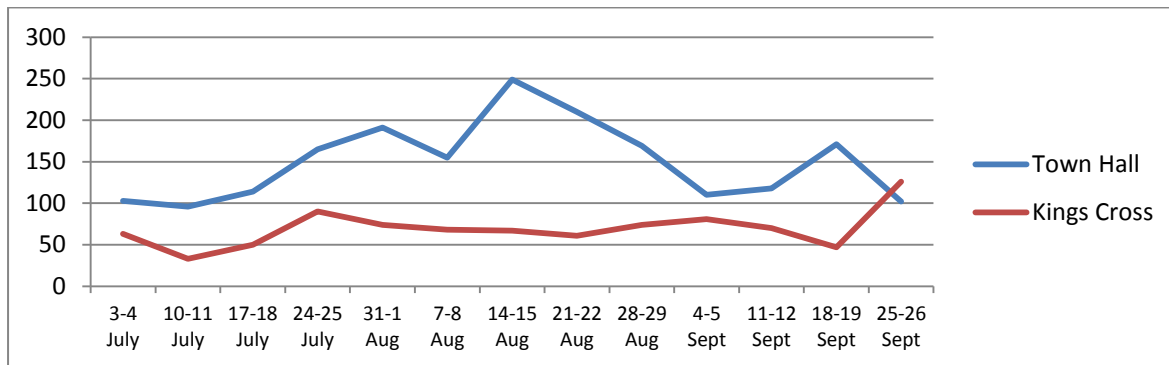
Incidents sorted by night



Where incidents were referred from

Take Kare Ambassadors	415
Self / Friend	78
Venues / Venue security	19
Police	6
CCTV	4
Transport staff	7
General public	12
Other security/rangers	3

Safe Space usage



Highlights of the anecdotal evidence

At 3am a woman came to the Safe Space to charge her phone. Whilst there she began talking with a TK Team Leader, opening up that she was battling addiction, depression and anxiety. She had come to Kings Cross for a hit but had found the Take Kare Ambassadors instead. The team leader was able to talk with her about the various services she could access to receive the support she needed. (24/07/15)

At 11pm a Take Kare team found 2 young women slumped across the pavement on Bathurst St. Both were highly intoxicated; one was passed out covered in her own vomit and urine, and the friend was also very drunk and had no idea what to do. The team cleaned the girls up and walked them back to the Safe Space where they were able to fall asleep in a safe area. When the girls woke up a few hours later the team were able to contact one of the girls' aunts who drove in from the western suburbs to pick them up. (28/08/15)

At 2am on Saturday morning a team of Take Kare Ambassadors came across a highly intoxicated young woman sitting on the pavement outside a club on George St, vomiting. She was being verbally harassed by some nearby men and receiving further unwanted attention from another male she didn't know. The team helped clean her up, walked her back to the Safe Space where she was able to sober up before catching a bus home. (22/08/15)

At 3:30am on Saturday morning in Kings Cross, a Take Kare team witnessed a large group of males start a fight in a nearby food outlet, pushing their behind the counter and threatening the staff. The team notified CCTV and waved over nearby police who were able to take control of the situation before anyone was violently assaulted. (30/08/15)

At 3am on Sunday morning, taxi security on Bayswater Rd (Kings Cross) notified TAKE Kare Ambassadors about a man nearby who had been assaulted. The team brought the man to the Safe Space where they provided first aid, notified CCTV regarding the incident and also spoke to police. Police arrived to take the man's statement and took over the situation from there. (20/09/15)

At 10:30pm, a team of TAKE Kare Ambassadors came across a 20 year old woman in Central Lane, passed out in her own vomit. They woke her up, helped clean her up and walked her to the Safe Space. She was from Lithgow and had come to Sydney by herself and needed to get home. She slept at the Safe Space for an hour and half before the Ambassadors woke her up in time to get the last train to Lithgow. (25-26 Sept)